

NEWPORT'S
WELL-BEING PLAN 2018-23

Annual Report 2018-19





FOREWORD

Forward from the Chair (Cllr Debbie Wilcox) & Deputy Chair (Ceri Davies) to be added.

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CHAPTER 1: BACKGROUND

Introduction

This is the first Annual Report of [Newport's Local Well-being Plan 2018-23](#). This report covers partnership work that has taken place during the period of May 2018 to March 2019.

The Annual Report is produced following the Well-being Plan's first year of implementation and each subsequent year during the lifespan of the plan. This overview provides the opportunity for the Public Services Board to review progress against each of the five interventions that we those to work on using the following framework:

- What steps are the interventions working towards in the first 5 years?
- How have the interventions performed against the measures?
- Examples of best practice
- Looking ahead

Well-being of Future Generations (Wales) Act 2015

The [Well-being of Future Generations \(Wales\) Act 2015](#) is about improving the social, economic, environmental and cultural well-being of Wales. It is to ensure that public bodies listed in the Act think more about the long-term, work better with people and communities and each other, look to prevent problems and take a more joined-up approach.

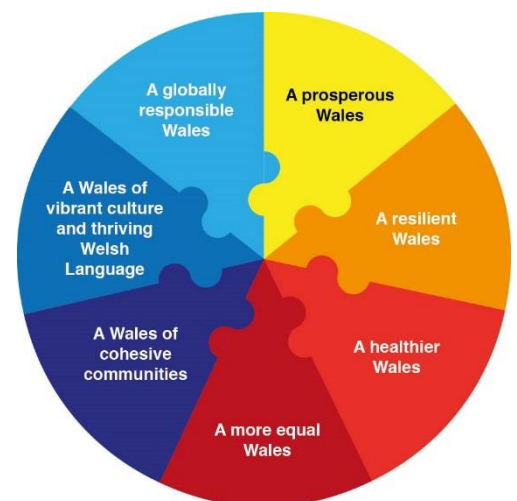
The Act sets out a “sustainable development principle” which is about how the public bodies listed in the Act should go about meeting their well-being duty under the Act.

The principle is made up of five ways of working that public bodies are required to take into account when applying sustainable development.



The Act sets seven well-being goals, which together provide a shared vision for the public bodies listed in the Act to work towards. These goals must be considered as an integrated set of seven to ensure that the relevant links are made in the context of improving the economic, social, environmental and cultural well-being of Wales.

In addition to the well-being duty placed on listed individual public bodies, the Act also sets a well-being duty on specified public bodies to act jointly via public services boards (PSBs) by contributing to the achievement of the well-being goals.



What is the One Newport Public Services Board (PSB)?

The Act establishes a statutory board known as the [Public Services Board](#) in each local authority area. In Newport, the One Newport Public Services Board (PSB) brings together the city's public service leadership and decision makers. The membership includes four statutory partners and a wide range of invited partners, which are as follows:

- Newport City Council
- Natural Resources Wales
- Aneurin Bevan University Health Board
- South Wales Fire & Rescue Service
- Coleg Gwent
- Gwent Association of Voluntary Organisations
- Heddlu Gwent Police
- Newport City Homes representing the registered social landlords
- Newport Live
- Newport Youth Council
- Newport Third Sector Partnership
- Police & Crime Commissioner for Gwent
- Probation Service
- Public Health Wales
- University of South Wales
- Welsh Government

Collectively members of the PSB are responsible for developing [Newport's Well-being Plan 2018-23](#) with the support of the wider partnership across the city.

What is the Local Well-being Plan?

The five-year [local well-being plan](#) was published on the 3 May 2018 and sets out the PSB's priorities and actions until 2023 to improve the economic, social, environmental and cultural well-being of Newport. The plan sets out local well-being objectives, priorities and steps that the board proposes to take to meet the objectives and is the main work-plan and focus of the PSB.

CHAPTER 2: THE PLAN

One Newport PSB Well-being Plan

In developing the plan we utilised the [Community Well-being Profiles](#), which were produced during an [assessment of local well-being](#). These profiles enabled PSB members working with other partners and professionals to agree thirteen main priorities that form the basis of the plan, which were as follows:

Economic Well-being

1. *Improve the perceptions of Newport as a place to live, work, visit and invest*
2. *Drive up skill levels for economic and social well-being*
3. *Support regeneration and economic growth*

Social Well-being

4. *Provide children and young people with the best possible start in life*
5. *Long and healthy lives for all*
6. *Ensuring people feel safe in their communities*
7. *People have access to stable homes in a sustainable supportive community*

Cultural Well-being

8. *People feel part of their community and have a sense of belonging*
9. *Participation in sports and physical activity is important for people's well-being*
10. *Participation in arts, heritage and history is important for people's well-being*

Environmental Well-being

11. *Newport has a clean and safe environment for people to use and enjoy*
12. *Improve air quality across the city*
13. *Communities are resilient to climate change*

Our Well-being Objectives

The well-being plan was required to set out local well-being objectives and the steps that we proposed to take to meet the objectives. In line with the five ways of working four well-being objectives were developed that deliver against multiple well-being goals and encompass the thirteen priorities identified.

The well-being objectives agreed by the PSB were:

1. *People feel good about living, working, visiting and investing in Newport*
2. *People have skills and opportunities to find suitable work and contribute to sustainable economic growth*
3. *People and communities are friendly, confident and empowered to improve their well-being*
4. *Newport has healthy, safe and resilient environments*

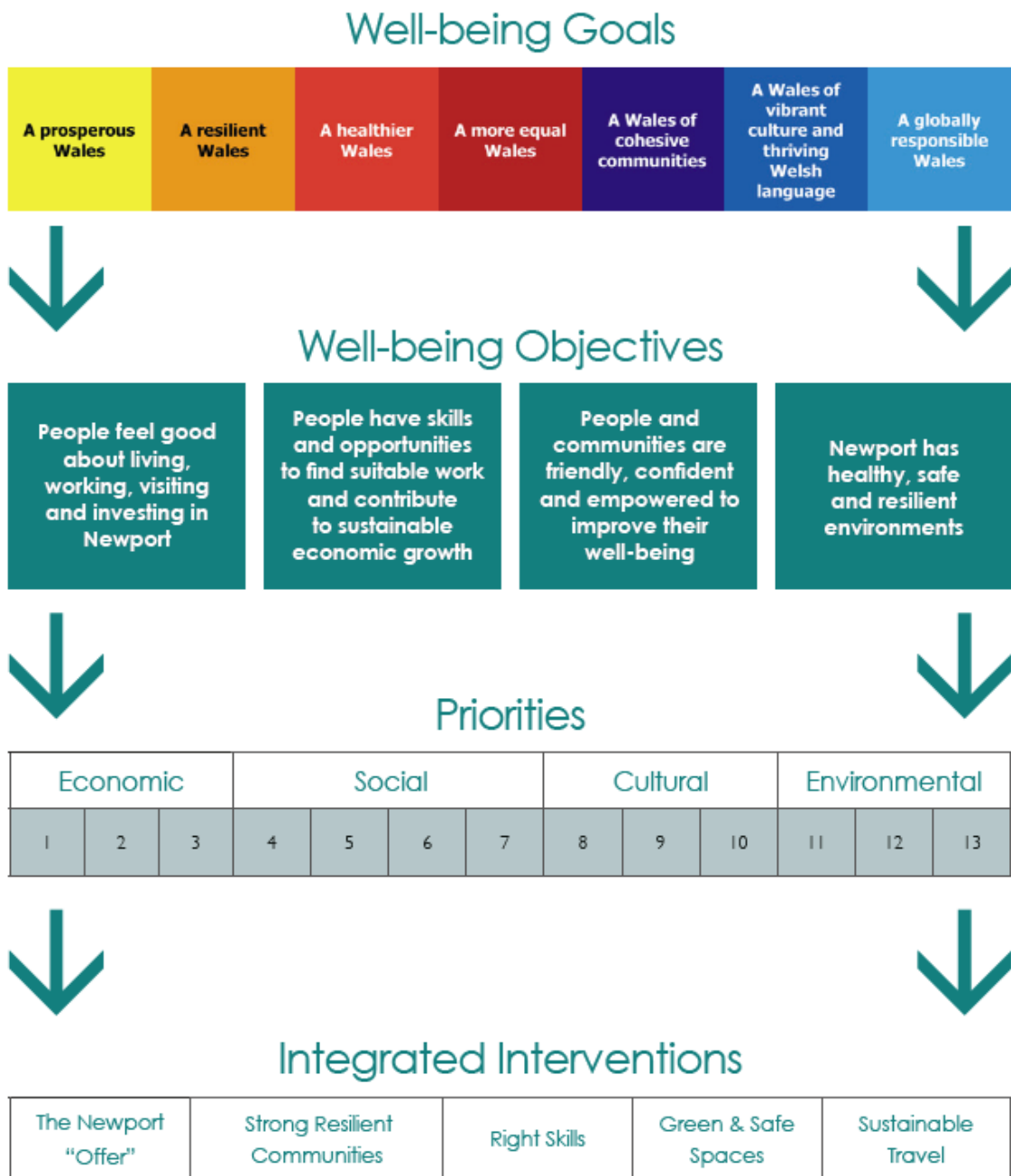
Rather than rationalising the priorities we identified five crosscutting interventions that would span these priorities and maximise the contribution to all the Well-being Goals and objectives. The interventions chosen were:

- *The Newport “Offer”*
- *Strong Resilient Communities*
- *Right Skills*
- *Green and Safe Spaces*
- *Sustainable Travel*

Progress against each of the Interventions is detailed in the next chapter.

One Newport PSB Local Well-being Plan Structure

This structure shows how the goals, objectives, priorities and interventions link together.



The Newport “Offer”

The Newport “Offer” should attract and retain people and businesses to the City, recognising that desirability to work and live in the City is the result of the “complete package” including employment, housing solutions, infrastructure, environment, cultural opportunities and public services.

Which Well-being Goals does this contribute to?



A prosperous Wales	A resilient Wales	A healthier Wales	A more equal Wales	A Wales of cohesive communities	A Wales of vibrant culture and thriving Welsh language	A globally responsible Wales
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Which Well-being Objectives does this contribute to?



People feel good about living, working, visiting and investing in Newport	People have skills and opportunities to find suitable work and contribute to sustainable economic growth	People and communities are friendly, confident and empowered to improve their well-being	Newport has healthy, safe and resilient environments
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What progress have we made towards the steps we agreed in the plan?

Step 1: *Lead on developing the vision and offer for the city, in partnership with the Newport’s diverse community and business*

We are working closely with the private sector in developing and promoting the Newport “Offer”. This includes work on destination management and working alongside the Newport Economic Network on this element of the Well-being Plan.

In January, we took part in the Newport City Round Table event held at the Celtic Manor Resort. The event brought together leaders from industry, business and academia to discuss ways for Newport to take advantage of emerging economic opportunities.

We undertook surveys through Involve Newport Citizens Panel and using bus Wi-Fi to assess residents’ perceptions of Newport. We will use this information as a baseline going forward to assess changes in local peoples’ perceptions of the city as a place to live.

Step 2: *Working in partnership, promote the city’s considerable benefits as a place to live, work, visit and invest, increasing city pride / sense of belonging and supporting economic growth (greater focus by PSB members on positive city promotion through social media)*

We are creating a new website for the City of Newport promoting the city as a place to live, work and visit. We expect to launch the new website in summer 2019.

Work has also begun on developing an investment brochure for the city. This is the starting point for a suite of marketing to be used across different sectors.

Destination management is also a key area of development for the Newport “Offer”. Destination management is the co-ordination and delivery of the many facets that enhance the visitor experience, with the aim of benefiting residents, businesses and our environment to bring about effect sustainable growth for the visitor economy. We will create a plan as a shared statement

What progress have we made towards the steps we agreed in the plan?

	<p>of intent amongst the relevant stakeholders identifying the roles, responsibilities and actions of the different partners in managing the destination. A stakeholder workshop is planned for early summer 2019 to develop the plan.</p>
<p>Step 3: <i>Work with high profile, successful Newport people, organisations and anchor businesses to act as positive ambassadors / champions for the city, and inspire self-belief and confidence in young people and the wider community</i></p>	<p>This is an area for development in 2019/20.</p>
<p>Step 4: <i>Attract and use major events to promote Newport and its diverse culture, promote participation and contribute to the local economy.</i></p>	<p>Partners have come together on plans to deliver the British Transplant Games, Newport Food Festival and the Big Splash in 2019.</p> <p>The Newport Marathon was a great success in April with an expected contribution of £1.1M to the local economy and a similar amount raised for charities. The route of the Marathon showcased Newport's tourism, heritage and green assets and took in the city centre to ensure benefits to business. On the back of its success, a date has already agreed for a Newport Marathon in 2020.</p>
<p>Step 5: <i>Work in partnership and adopt preventative approaches to ensure effective city centre management</i></p>	<p>We have been working with the Safer Newport partnership in a preventative way to support city centre management including creating a safer environment in the daytime, evening and night-time. The first city centre action day was held in October 2018 with a wide range of partners involved in tackling issues and engaging with the public.</p> <p>We are also working with the Business Improvement District (BID) and other partners to improve the safety of the area in and around St Paul's Walk, with a view to developing green initiatives including a community garden that design out crime.</p> <p>PSB partners are also investing in the city centre through relocating operations, supporting expansion of the National Software Academy, creating new homes, diversifying the offer within Newport Market and bringing heritage asset Market Arcade back into productive use.</p> <p>Major investments such as the Wales International Convention Centre at Celtic Manor Resort and regeneration programmes in the city centre have created the impetus for further growth. This has included significant developments including transformation of the vacant Chartist Tower into a luxury hotel, a restaurant, office and retail space in the heart of Newport City Centre, and the creation of grade A office accommodation at the former Royal Mail building close to the railway station.</p>
<p>Step 6: <i>Support the development and consumption of local clean</i></p>	<p>The sustainable travel intervention section details the work that is underway relating to Electric Charging Points and Low Emission Vehicles.</p>

What progress have we made towards the steps we agreed in the plan?

energy (local carbon economy) within PSB organisations and the city.

We have undertaken a scoping study looking for opportunities for heat networks across the city.

How have we performed against our measures?



Key Performance Measures	Target	Actual	RAG
% people saying Newport is a good place to live (Mar 2019)	45%	52%	Green
% city centre users feeling safe in the daytime* (Dec 2018)	-	60%	
% city centre users feeling safe in the evening* (Dec 2018)	-	46%	
% city centre users feeling safe in the night-time* (Dec 2018)	-	41%	

*similar data has been collected for several years but changes in the way the indicator is collected means back-data is not available. This year's data will be used as a baseline.

Examples of best practice

There is a need to continue to shape and deliver positive change for the city centre. A number of key strategic properties are currently vacant or underused. With commercial interest now at an unprecedented high following major regeneration and the ending of the Severn Bridge tolls, there is an opportunity to bring these properties back in to use and realise their value as a means of long-term growth for the City.



The Chartist Tower, is one of the most prominent buildings in Newport as it is centrally located and dominates the skyline, but has stood empty for several years and its dated looks are becoming an eyesore. Changing the building from office to hotel space was identified as the best redevelopment option, due to its proximity to the main leisure and shopping facilities, and in anticipation of increased demand for accommodation from the International Convention Centre Wales at the Celtic Manor, which will open its doors in the Autumn of 2019. The Cardiff Capital Region Plan highlights the development of tourism as a key way of increasing economic productivity across the region, regenerating and reinvigorating places, creating jobs and improving wellbeing. The International Convention Centre and hotel at Chartist Tower will play a

central role in achieving this.

The Chartist Tower is a mixed-use development and along with high quality hotel space also includes conferencing facilities, office, retail space and an open air restaurant. The scheme has received vital public sector funding and support from Welsh Government and Newport City Council to leverage private sector investment. It will complement the regeneration of the city centre; contributing to the diversification of the economy and creating, much needed visitor accommodation and high quality office space. The prime location of this site and proximity to public transport networks means that it does not require its own car parking spaces and will contribute to the One Newport vision for promotion of

Examples of best practice

Sustainable Travel options. The ambitious new design will create a worthy new landmark on the Newport skyline helping to breathe new life into the city centre with considerable well-being benefits.

Looking ahead

We are currently bringing together key partners to work on this intervention. In the near future we will be organising activities for summer 2019, launching the Newport destination website and facilitating a destination management stakeholder event.

We will continue to explore new opportunities for major events in the city working with Welsh Government Major Events Unit. We will also develop a calendar of events to take place throughout the year.

Once our marketing materials are in place, we intend to work with high profile, successful Newport figures to motivate and inspire local people, engendering pride and positivity.

We also need to focus activity around supporting and developing a low carbon economy in the coming year.

Strong Resilient Communities

Working with the community and a range of organisations to identify assets and needs, developing a targeted preventative, place based approach with local communities that considers the long-term and empowering local people to lead and develop their own local community

Which Well-being Goals does this contribute to?



Which Well-being Objectives does this contribute to?



What progress have we made towards the steps we agreed in the plan?

Step 1: Build on the positive work already undertaken in the Pillgwenlly area and work with local people to:

- Identify resources and needs within that community. Aspects to consider will include community strengths and assets, cohesion & engagement, health, well-being, employment, skills, environment, safety, appropriate housing, arts, heritage, sports and Welsh language
- Develop and implement an action plan with a preventative focus that is owned by both the PSB and the community.

Work to address crime and antisocial behaviour issues in Pillgwenlly is progressed through Safer Newport. Enforcement work is taking place based on intelligence. Sex work has also been identified as an area for concern and is being looked at citywide, targeting on local areas.

Since 2017, a partnership approach to tackling local issues in Pillgwenlly has been developed. The work has focused on improving well-being of the local community, addressing crime and antisocial behaviour concerns, building community trust and confidence and promoting community involvement.

We are mindful of the need to sustain this early progress over the long term. Key partners continue to maintain a focus on Pillgwenlly in terms of neighbourhood policing resources, regular action days, enforcement activities and improving engagement with the local community.

Action days took place in June, August and December 2018, with the ninth action day planned for June 2019. The focus of these days is enforcement, education and engagement. The Pillgwenlly Primary school Heddlu Bach (Mini Police) are regularly involved, and support the Police and other partners in various community work and events.

Step 2: Extend the above targeted approach to other communities using information provided in the Community Well-being Profiles and engagement activities to identify areas of work.

To take forward the development of *Strong Resilient Communities* a place based approach has been extended to the Ringland ward.

A multi-agency workshop took place in April 2019 with over 50 attendees who discussed what we are already doing in the local area, how we involve local people and what more we need to do. An action plan is being developed to progress this work.

What progress have we made towards the steps we agreed in the plan?

Ringland was chosen as an area as it would build on the work already taking place with the 'community campus'. The community Campus is a combined capital investment to deliver community regeneration and a new model of primary health and social care in this area.

Work has also begun to transform Ringland community centre into Newport's first neighbourhood hub to put residents at the heart of service delivery. The Council agreed to develop the hub concept to enhance and integrate the delivery of support services. Ringland was chosen as the first location to pilot the concept due to high levels of deprivation and the greatest number of users of community services.

The identification of low levels of social capital in the area and evidence from the Community Well-being Profiles helped to secure a successful funding bid. The funding was to achieve maximum benefit to tackle serious and organised crime in Newport by focusing on building social capital in Ringland and Alway as a means of reducing crime and improving community well-being. Mutual Gain who use community engagement and empowerment to build social capital led the project.

Social capital is broadly about better trust in neighbours and agencies, stronger local networks and shared sense of identity, shared understanding, shared values, shared norms of behaviour, trust and cooperation.

Following on from this, in April One Newport's first participatory budgeting project took place in which the local community were empowered to decide which projects were funded to improve local well-being in Ringland and Alway.

Participatory budgeting is a form of citizen participation in which people are involved in the process of deciding how public money is spent. Local people are often given a role in the scrutiny and monitoring of the process following the allocation of budgets.

Step 3: *Develop and promote an overarching volunteering programme for Newport to enable people to volunteer and foster community resilience.*

As part of the place based approach in Ringland community coaching is now providing structured support to help local people build self-confidence to pursue their ideas, projects and goals to make Ringland and Alway better places to live. The type of projects being considered by local volunteers include reducing litter; improving services for young people, people with disabilities and the elderly; creating a community newsletter and improved engagement with the police.

Alongside this, the participatory budgeting project is intended to boost volunteering activity through the provision of funding for activities, which improve community safety. The participatory budgeting process also seeks to improve awareness of what is happening locally and to facilitate networking. The project awarded funding to three third sector organisations involved in mental health (Samaritans), sports activities (Alway Boxing Club), young people's engagement (Ringland Primary School radio

What progress have we made towards the steps we agreed in the plan?

	<p>station) and also the Police Cadets who support young people's volunteering.</p>
<p>Step 4: <i>Develop multi-agency community hubs at key locations around Newport to support local service provision.</i></p>	<p>As mentioned previously, we are also working together to develop a 'community campus' in Ringland.</p> <p>Community hubs will also be developed in three other areas across the city in the north, west, and central.</p> <p>The ambition is to create a cohesive, healthy and vibrant community area, which will provide a mix of high quality affordable homes, a modern shopping centre and attractive public spaces. It will also make it easier for people to access support by bringing health and well-being services together.</p> <p>The construction of the neighbourhood hub in Ringland is now underway. This will bring the management of a range of services into the hub, So there is one point of contact for families and individuals that will ensure the right support, in the right place.</p>
<p>Step 5: <i>Develop a framework to support community groups regarding governance and funding</i></p>	<p>This is an area for development for the future.</p>
<p>Step 6: <i>Development of an asset plan and process that enables joint delivery of services and empowers communities to find their own solutions.</i></p>	<p>The Mutual Gain work in Ringland uses an asset based community development approach looking to focus on "what's strong not what's wrong...". We held a community engagement event called the NPI9 Connecting Cafe in February 2019. At the event, we asked local people what life was like in the area and the community assets that were in place, which could help reduce crime and improve well-being. Identifying these assets informed the subsequent participatory budgeting project.</p> <p>We also held an stakeholder event for agencies working in Ringland to further inform our understanding of local social capital assets and services. This work will shape the development of the Strong Resilient Communities intervention.</p>
<p>Step 7: <i>Strengthen communities by using the resources within the University of South Wales Early Years and Social Care Team, the Adverse Childhood Experiences (ACEs) Hub and other key partners to develop preventative approaches to ACEs and early years development.</i></p>	<p>The ACEs work is led at a regional level. This step is in both the <i>Strong Resilient Communities</i> and <i>Right Skills</i> intervention so a coordinated approach with the regional work and the two interventions is required.</p> <p>We are currently in discussion with the Public Health Wales ACEs Support Hub with a view to running a strategic workshop for PSB members. This will ensure the development of a strategic and integrated approach to this work.</p>

How have we performed against our measures?



Key Performance Measures	Target	Actual	RAG
Number of people at attending the Connecting Café in Ringland	50	42	Amber
Number of people attending the participatory budgeting event	100	97	Amber

Examples of best practice

Making Ringland and Alway a stronger and more resilient to crime

Newport is one of five areas across England and Wales taking part in a Home Office programme to tackle serious and organised crime (SOC). To do this a series of projects are underway to reduce crime, reduce the impact of SOC on communities and protect the most vulnerable members of society from exploitation by criminals. Part of this work is concentrating on Ringland and Alway as intelligence and crime figures show that serious and organised crime has a foothold in the area and we are aiming to tackle it by making the community stronger and more resilient.

We commissioned an organisation called Mutual Gain who are specialists in developing 'social capital' to lead on this work.

Stronger 'social capital' will help to **prevent** crime, make people feel safer and support victims of crime. It will help with a **longer-term** solution to the issues faced in these communities, which cannot be dealt with solely through use of enforcement. To build social capital Mutual Gain have been **collaborating** partners in Ringland and Alway and also **involving** members of the community for example Alway Community Association, members of the Youth Parliament and individual residents. Local councillors have also played a part in promoting the project.

There are 3 strands to the Mutual Gain work in Ringland and Alway:

1. The **'Connecting Café'** was a community engagement event held in February where 42 local people attended and identified their main crime and community safety concerns and ideas to tackle them. Good levels of engagement were experienced at the event and the key issues raised were drugs, antisocial behaviour, dangerous driving, mental health and activities for young people.
2. The **Community Grant Scheme**, a participatory budgeting project where the local community were given responsibility for deciding which projects received funding from a community grant scheme. Almost 100 local people took part in the participatory budgeting event, which took place in April. Of the fifteen projects that applied for funding, four were successful and will provide diversionary activities for young people, mental health support and a local school radio station.
3. **Community Coaching** provides structured support to help local people build self-confidence to pursue their ideas, projects and goals to make Ringland and Alway better places to live. For example reducing litter; improving services for young people, people with disabilities and the elderly; creating a community newsletter and improved in engagement with the police.



Many of these approaches to place based working are new in Newport for example participatory budgeting, and take partnership approaches and citizen involvement and empowerment to new levels.

Examples of best practice

They also represent an asset based approach to community development building on what is “strong, not what is wrong” where local people take an active approach in shaping their communities. The project also links with strategic projects in the area including the new neighbourhood hub, the health centre, integrated well-being networks and major redevelopment of housing and facilities, which should help secure long-term improvement in well-being.

The feedback from local people who have been involved in this work has been overwhelmingly positive saying things like:

“What a great way to get the community involved in designing their own services”

“Great to give local people a voice into their community”



Visual minutes captured in the Connecting Cafe

Looking ahead

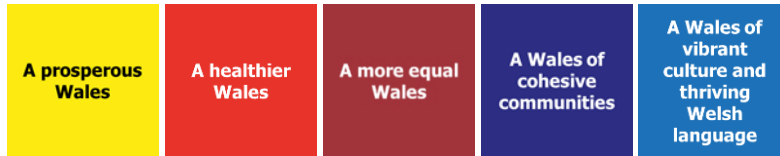
Over the next five years, we will need to consider how to extend the place based approach to other areas across the city in line with the roll out of the neighbourhood hubs and the information gathered from the local community well-being profiles.

The Mutual Gain work in Ringland has identified community needs and assets and has begun a dialogue with local people. We will now need to plan how to keep up momentum when the Mutual Gain project is complete for example through further development of volunteering, improving relationships between agencies, community groups and residents, maintaining engagement and linking with the development of the community campus.

Right Skills

People can access skills and education programmes that align with current and future local employment opportunities, enabling individuals and the city's economy to achieve their potential.

Which Well-being Goals does this contribute to?



Which Well-being Objectives does this contribute to?



What progress have we made towards the steps we agreed in the plan?

Step 1: Education providers and employers will work together to:

- Fully understand skills needs for the Newport area (including future growth areas and skills gaps).
- Address skills needs for Newport's existing and future workforce.

And

Step 2: Ensure young people leave school with the support, adaptable skills and confidence to successfully enter work, training or education. Schools and employers work together to enable young people to have the skills to be ready for work.

Partners hold a wealth of local labour market intelligence, which, if used effectively is a powerful asset in understanding skills needs and opportunities for local people in Newport, in the short and longer term. We are looking at ways to pool this intelligence, adding value to the higher-level intelligence provided by the Regional Skills Partnership's Data Observatory and providing a basis for developing properly informed partnership-based projects going forward. We are also exploring funding opportunities.

We have developed an employer pledge, which brings together the public and private sectors to connect young people to the range of opportunities in the world of work. Through this initiative, employers will pledge to create sustainable, long-term relationships with schools and young people to help them make successful transitions into work through a range of activities such as work experience placements, workplace visits, curriculum enrichment, careers events and mentoring. A supporting digital profile will allow employers to advertise their job vacancies and young people to submit their CVs.

The employer pledge aligns with similar initiatives in Cardiff and Bristol, broadening the range of opportunities available to young people in Newport. We are also looking at the scope to use it to help the long-term unemployed into work.

Work through the Youth Engagement and Progression Framework (YEPF) has made good progress this year with the aim of reducing the number of young people aged 11 to 25 who are not engaged in education, employment or training (NEET).

The focus of the YEPF this year has been on early identification and tracking of young people who are at risk of becoming NEE, ensuring the support provided for the young person is at the right level and right time, provision and


What progress have we made towards the steps we agreed in the plan?

	<p>employability. As a result of this work the NEET figures were well below the Welsh average (see below).</p>
<p>Step 3: <i>Ensure people have an understanding of local skills priorities / significant capital investments in the area, and the employment / career opportunities they present.</i></p>	<p>We are working together to develop a calendar of events to raise awareness of skills, employment and career opportunities in the city.</p> <p>This year we were able to enhance the Newport Jobs Fair with increased participation by PSB members alongside private sector employers. Newport Jobs Fair took place in October with 55 employers exhibiting and 240 individuals entering employment as a result. With more time to plan this activity collaboratively, we hope to improve on this further in 2019.</p> <p>We marked National Careers and Apprenticeships Week in March with a jobs and careers fair at the Coleg Gwent City of Newport campus. The event focused on science, technology, engineering and maths (STEM) subjects, recognising that one in five new UK jobs will require STEM skills by 2022 and that there is potentially a very significant skills gap locally. The interactive event offered a hands-on experience of the different industries and the opportunity to speak to employers about apprenticeships, potential jobs and the skills and qualifications needed to secure employment in the STEM related industry.</p> <p>Planning got underway for Adult Learners Week 2019, with a number of PSB partners coming on board to broaden the offer to potential learners. Adult Learners' Week gives individuals the chance to take a step towards developing their skills; whether they want to get a better job or build confidence to access a course. We have secured additional funding for the Newport event in June 2019, enabling a bigger festival to be staged in the city centre to promote formal and informal opportunities and celebrate lifelong learning.</p>
<p>Step 4: <i>Collaborative development of career pathways across all partners (e.g. apprenticeships).</i></p>	<p>We have made links with the private sector through the Newport Economic Network Digital Group with a view to developing digital skills pathways from primary school education, through secondary school to vocational, degree and postgraduate qualifications.</p> <p>We will also be taking forward development of a model for a shared apprenticeship scheme across PSB members.</p>
<p>Step 5: <i>Develop appropriate provision for people from a range of circumstances, addressing and seeking to prevent disadvantage.</i></p>	<p>As we developed our action plan, we decided to use this Step to promote wider equality of opportunity for under-represented groups in general e.g. women in the construction industries.</p> <p>We made a successful bid to Welsh Government under the REACH Restart Project to assess and support development of English language skills and to deliver employment training for refugees and asylum seekers.</p> <p>Alongside Newport Armed Forces Forum, we secured Ministry of Defence funding to support service children in education, ensuring that local service children are not disadvantaged due to family mobility or a parent's deployment.</p> <p>The neighbourhood hub proposals continued to be developed to bring together a number of voluntarily accessed council services at a more local level. neighbourhood hubs will include community based education and training</p>

What progress have we made towards the steps we agreed in the plan?

	provision, with some partner provision included such as careers advice through Careers Wales. There may be further opportunity for other education and learning provision going forward.
Step 6: Seek to maximise training opportunities from large-scale infrastructure projects.	<p>We have agreed to include emerging technologies e.g. electric cars and 3D printing etc. as part of this work.</p> <p>As a first step in this work, we have developed a community benefit handbook to derive training and education benefits from procurement contracts, investments and major developments in the city. We will input further into this going forward.</p>
Step 7: Use the resources within the University of South Wales Early Years and Social Care Team, the Adverse Childhood Experiences (ACEs) Hub and other key partners to improve early years skills development.	<p>As mentioned earlier in the report in the <i>Strong Resilient Communities</i> section, the ACEs work is led at a regional level, and this step is in both the <i>Strong Resilient Communities</i> and <i>Right Skills</i> intervention so a coordinated approach with the regional work and the two interventions is required. A strategic workshop is planned for PSB members.</p> <p>In addition, we were successful in obtaining £50,000 of funding to become a pathfinder for Welsh Government’s “Early Years Integration Transformation Programme” supporting system change so that early years services are clear and easy to access for users.</p>

Key performance measures

	Key Performance Measures	Target	Actual	RAG
	Number of skills and employment events	3	2	Amber
	% of year 11 leavers not in education, employment or training	1.5%	1.1%	Green
	% of year 13 leavers not in education, employment or training	2.6%	1.7%	Green

Examples of best practice

REACH ReStart project

We have facilitated closer working relationships between education and training providers in the city and a better understanding of shared objectives. This, in turn, has created opportunities to develop joint funding bids. An example of this is refugee integration project.

We have submitted a bid under the REACH ReStart Project, which will deliver an ambitious and innovative integration support programme for refugees in Newport, as one of Wales’ four asylum dispersal clusters.

The services provided in Newport through partnership working will seek to improve access to language tuition, employability support and local cultural knowledge to aid community integration. Refugees will receive a holistic assessment of their needs and be routed through targeted support to enhance their efforts to integrate into society locally.

Examples of best practice

The project commenced in March 2019. The aim across the life of the project is that 200 refugees and asylum seekers will receive assessments of their English language skills and be signposted to support in addition 50 individuals will receive employment training.

Looking ahead

As we move into the second year of the plan, the main priority will be converting more of the agreed objectives into tangible outcomes. We have agreed a delivery plan with a number of short and long-term projects supported by performance indicators.

This report represents the first year of work for the PSB and as such, we are still going through a formative process of establishing roles, responsibilities and remits. As well as looking to deliver on projects, over the next 12 months, we will look to engage with the structural challenges of working within an extended partnership and a broader framework of skills and training. We will include, within this process, a discussion relating to how the group looks to establish relationships with other bodies that operate regionally or even nationally. We will establish closer relationships with regional partnerships, to ensure better collaborative working.

Key projects in 2019/20 will be to achieve improved sharing of labour market intelligence as well as closer engagement between employers and education providers through an ongoing relationship (currently referred to as the Newport Commitment), supported by a calendar of events that raises awareness of job, training and educational opportunities.

In the longer term, we see neighbourhood hubs and the Newport Knowledge Quarter as key developments where partners can add real value in shaping and delivering collaborative learning and training provision.

In the future, we will be able to identify the impact we have had across the skills landscape in Newport and point to concrete outcomes that would not exist otherwise.

Green & Safe Spaces

Newport is a greener, healthier and safer place where all communities have easy access to quality greenspace for health, play and recreation.

Which Well-being Goals does this contribute to?



A prosperous Wales	A resilient Wales	A healthier Wales	A more equal Wales	A Wales of cohesive communities	A Wales of vibrant culture and thriving Welsh language	A globally responsible Wales
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Which Well-being Objectives does this contribute to?



People feel good about living, working, visiting and investing in Newport	People have skills and opportunities to find suitable work and contribute to sustainable economic growth	People and communities are friendly, confident and empowered to improve their well-being	Newport has healthy, safe and resilient environments
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What progress have we made towards the steps we agreed in the plan?

Step 1: Develop a collaborative Newport wide green infrastructure vision and plan which is adopted and delivered by all PSB partners	A 'Green and Safe Community Engagement Officer' has been funded to facilitate the delivery of this intervention of the Wellbeing Plan which has significantly contributed to the progress made. All partners have collaborated on shaping a Newport wide vision called the 'Newport Green and Safe Offer'. The Offer document is a live delivery plan that is being delivered by all partners.
Step 2: All PSB partners can clearly articulate and demonstrate the benefit of green infrastructure in their services and are working together to maximise tangible benefits (measured and set from the data & trend analysis)	We have created a Green and Safe Network to facilitate partnership working. The network has convened at regular workshops, led by NRW and NCC. Partners are beginning to work together to maximise benefits, through the delivery plan, and through changing the way they work together. The network has created links between partners, such as the community groups. An example of this is Maindee Edibles working with Newport City Council to manage their local green space in Maindee carpark and tree planting on Wharf Road. Regular network communications and facilitation is required to continue this work.
Step 3: Identify and apply a preventative approach to targeting crime, antisocial behaviour and challenging negative perceptions that deter people from using green spaces and parks.	<p>We are currently working to better understand crime and antisocial behaviour issues in Newport's green spaces.</p> <p>Funding has been allocated to Duffryn Community Link, who provide diversionary activities in Duffryn through their Woodland Routes to Well-being project.</p> <p>We are also currently working with the community in the Gaer Fort area to tackle antisocial behaviour and fire setting. Gaer Fort is one of the green spaces in Newport that has been nominated for Community Green Flag status.</p>

What progress have we made towards the steps we agreed in the plan?

	<p>More work is required to apply a preventative approach to crime, this was highlighted by partners in a recent workshop. A communications plan will be created to improve perceptions of Newport's green spaces.</p>
<p>Step 4: Maintain, promote and mobilise people and communities to use green spaces for recreation and physical activity.</p>	<p>We have also provided funding to a number of community growing projects, including, Mountjoy Centre Church, Eveswell Community Centre, Maindee Primary Community Garden and the Maindee Edibles.</p> <p>In the Maindee area of the city, we have supported Maindee Edibles to manage their local green space. They have planted fruiting trees alongside Wharf Road and have plans to restructure Maindee carpark to include a community garden and natural play area.</p> <p>We are also beginning to promote the use of green space through social media and film. We will be creating a film of green spaces which will be used to promote sports activities, centred around the Newport Live summer events taking place in August. Promoting our green spaces is an area for development for the coming year.</p>

How have we performed against our measures?

	Key Performance Measures	Target	Actual	RAG
	Community Green Flag Applications	5	5	Green

Examples of best practice

Duffryn Community Link – Woodland Routes to Well-being



Woodland Routes to Well-being is a big lottery funded £1 million, 7-year project lead by Duffryn Community Link (DCL) and based at Duffryn Woods. Currently in its second year, the project is a collaboration between the local community, Keep Wales Tidy, DCL,

Growing Spaces and the National Trust. One particularly successful aspect of the project is supervised play in green spaces around Duffryn, offering a safe play environment in an area that experience antisocial behaviour, fire setting and other intimidating behaviour. The Keep Wales tidy arm of the project has worked with volunteers to open the woodland to make it safer to access whilst participants can obtain woodland management qualifications. This has been very positive for the area as the woodland was previously very overgrown and was perceived to be unsafe for recreational use by the community.

Examples of best practice

Maindee Edibles – community gardening



The Maindee Edibles group are a great example of a successful community group greening their local area. The group is made up of skilled individuals with a drive and enthusiasm for growing, based at Maindee Library. The group grows vegetables and pollinator friendly plants on patches of ground across the ward. They work closely with Newport County Council, and grow on council owned land. Initially based at a Maindee carpark, works have spread out across the ward to include a community garden at of St Mary's Church and an orchard along Wharf Road.

Growing Spaces – mental health support through gardening

Growing Space is a registered mental health charity, established in 1992, that supports adults with mental ill health through gardening and accredited training. The organisation provides vital support to the health service, and takes referrals from organisations that support the residents of Newport affected by mental illness. The organisation is a fantastic example of maximising the health benefits provided by green space through the delivery of services.

These projects are all good examples of work to support the Well-being of Future Generations (Wales) Act 2015, however many green spaces projects are reliant on external funding and resources, and this may not be sustainable in the longer term.

Looking ahead

Looking to the future, we must enable our communities to become motivated to protect, enhance and use their environment. This is vital for building climate resilience and preventing further biodiversity loss.

In Newport, green spaces are heavily valued and are a key element of the *Newport "Offer"* to enhance well-being. Some opportunities to consider green space have been missed recently such as the development of the resilient neighbourhood hub and the convention centre. However, at this time of fast economic and population growth, green space and connectivity of green space must be protected as we develop our city.

Safety has also been identified as a key barrier preventing access to green spaces and this must also be addressed.

In the coming year we aim for the Green and Safe Network to run as a strong partnership, with independent collaborative working taking place, where green space is considered across the interventions and in all that we do as a partnership. We also need to investigate which performance indicators would be most appropriate to measure success as we go forward.

Edition 10 of Planning Policy Wales has highlighted a need for a Green Infrastructure Assessment for Wales, which will support this work. The Environment (Wales) Act 2016 stipulates a requirement to develop an Area Statement. As part of this work, Newport has been selected for an individual 'Landscape Profile'. The information contained in this profile will form the evidence base to support

Looking ahead

future planning. The Wentwood landscape profile and 'Usk' landscape profile also contain sections of Newport area.

Specific areas of focus are:

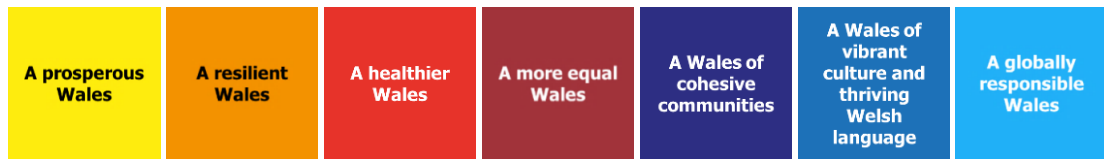
- Welsh Coastal Path collaborative working on flood defence enhancement
- Maindee Edibles car park redevelopment
- Belle Vue community gardening centre delivering multiple services
- Ringland Resilient Neighbourhood Hub, integrating green spaces into new development
- Promotion of green space across all partners using skills sharing
- City Centre Greening
- Community Gardening

Austerity has had a large impact on the services that support green spaces and green infrastructure. Some funding is time limited and staffing resources are less than in the past. Going forward we need to adapt how we work with our communities to accommodate this in the future. Another year of funding has been sourced for the Green and Safe Community Engagement Officer which will continue to take this work forward.

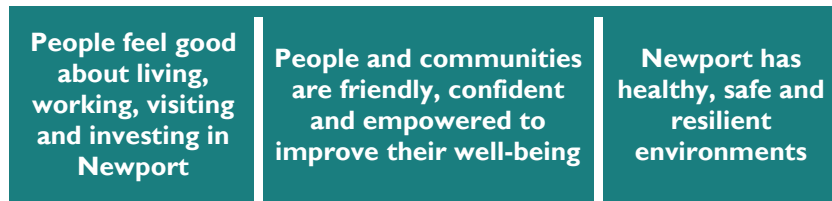
Sustainable Travel

Efficient, safe and accessible transport with overall low impact on the environment, including walking and cycling, low and ultra- low emission vehicles, car sharing and better connected public transport

Which Well-being Goals does this contribute to?



Which Well-being Objectives does this contribute to?



What progress have we made towards the steps we agreed in the plan?

Step 1: PSB to become champions of sustainable travel, leading by example and reducing the public sector's contribution to air pollution. To include:

<i>Sustainable Travel Plans</i>	This piece of work is yet to be developed. We plan to develop guidance that all public and third sector organisations could use to create more sustainable and usable staff travel plans.
<i>Ultra-Low Emission Vehicles</i>	<p>In the Well-being Plan, we pledged as a PSB to change 10% of our fleet vehicles to low emission by 2023, 50% by 2028 and 100% by 2043. A number of organisations have introduced some low emission fleet vehicles but this is still a development area for the PSB as a whole.</p> <p>The Energy Saving Trust has undertaken an ultra-low fleet feasibility study of eight organisations across Gwent (the five local authorities, Aneurin Bevan University Health Board, Gwent Police and South Wales Fire and Rescue Service). This study will identify opportunities to replace existing fleet with more efficient vehicles. Grey mileage (claimed through staff expenses) cost reduction is also covered. We plan to use the findings and the learning points for the PSB as a whole.</p>
<i>Regional Schemes</i>	We also promised to be the voice for the local area for regional schemes influencing travel choices and air quality. Links are in place with the Welsh Government and Transport for Wales to highlight Newport's sustainable travel ambition and regular meetings are taking place.
<i>Supplementary Planning Guidance (SPG)</i>	An air quality SPG is now in place, which helps ensure a consistent and considered approach to air quality through the planning system. In addition, we are drafting a sustainable travel SPG. This guidance will encourage developers to think about the options for integrated sustainable travel within new developments and also how they link with the wider area.

What progress have we made towards the steps we agreed in the plan?

Use of Technology

We also pledged to reduce travel for people accessing work and services. Most PSB organisations have now invested in technology to enable staff to work remotely and from home. In addition, most are now moving towards installing Skype for meetings.

Step 2: Create an environment where public transport, walking and cycling is prioritised. To include:

Prioritise walking, cycling and public transport

We have been successful in obtaining £5.2 million of funding to deliver the following projects:

- To design and build of a new active travel bridge near Newport Train Station from Queensway to Devon Place - £2.97 million
- To design of a new active travel bridge near to the SDR Bridge to connect Lysaghts village with Corporation Road and existing active travel routes - £0.17 million. We are waiting on confirmation of funding for the build.
- To link existing inner city active travel routes near Corporation Road, Nash Road, Gaer Fort and Coed-Melyn - £0.70 million
- To further develop active travel links at 14 Locks - £0.31 million
- To develop other active travel links across the city. This could include, links around the Newport International Sports Village, Junction 28 and A48. An audit will be undertaken to identify areas for development – £0.35 million.
- To replace and upgrade bus stops across Newport. This will enhance the public transport network to Metro standards and include real time electronic information for passengers at bus stops - £0.40 million.
- To undertake a city centre sustainable travel study. This study will consider sustainable access study for the management of people arriving in the city, movement around the city centre and to a variety of destinations across the city - £0.30 million.

These will be delivered in the coming year.

On street bike hire

An on street cycle hire feasibility study is underway. This study will provide policy context, identify any problems, constraints and opportunities. It will also include a survey to understand potential demand and potential cycle hire station locations.

Active travel on the school run

The Safer Routes in Communities programme is underway in St David's Primary. Sustrans have led on identifying how routes around the school could be improved to enable travel that is more active and how they link into existing and future active travel networks.


Year 1 of the project has involved the school, local community and local businesses in identifying issues. This has created a people centred approach to designing a safe and attractive environment for walking and cycling. In year 2, £0.21 million of funding will be used to implement these designs.

Three schools are also taking part in the Active Journeys Programme, St David's Primary, Ringland and St Patricks Primary. This programme works with schools to create a culture that makes it easier for children to walk, scoot or cycle.

What progress have we made towards the steps we agreed in the plan?

	We also applied for funding to promote active travel in all primary schools in the city over the next four years. This application was unsuccessful but we continue to look at options to expand this work.
Parking	Currently in the Newport area there is an issue with illegal parking which that has an impact on those that choose to walk and cycle. From July 2019, a new team of civil parking officers will be employed to enforce parking regulations across the city.
Partner with other cities	No progress to date.
Step 3: Encourage the use of ultra-low /zero emission vehicles. To include:	
Electric Charging Points	We have completed the Gwent electric charging point feasibility study. This study looks at the feasibility of installing electric vehicle charge point across the region at specific sites that meet the criteria for the UK Government on street residential charge point scheme and workplace charge scheme. This information is being used to bid for funding for installation of charging points.
HGV / LGV fuel economy scheme	We were also successful in sourcing funding for the ECO Stars fuel economy scheme, which has been in place since Sept 2018. The scheme gives advice to fleet operators in the city with a view to reducing emissions and fuel costs. 17 organisations are now taking part in the scheme. Funding has been secured for a second year so we will be able to expand out to other organisations across the city.

How have we performed against our measures?

	Key Performance Measures	Target	Actual	RAG
	Number of schools supported through the active journeys programme	3	3	Green
	Increase in active travel at schools taking part in the active journeys programme	10%	9.4%	Amber
	Number of organisations signed up to the Eco Stars Scheme	10	17	Green

Examples of best practice

Safe routes in communities programme – St David's Primary

St David's Safer Routes in Communities is a co-design project that is working with the school, students, parents and the surrounding community to make improvements to the streets that will result in a safer and more attractive environment for walking and cycling. The project is focussing specifically on the area around the school, aiming to reduce the current volume of traffic at pick-up and drop-off, and increase numbers of students walking and cycling.

Using a series of co-design and involvement workshops and engagement activities, the project has focussed on understanding



Examples of best practice

specific issues and barriers to walking and cycling, and where changes could be made to address these issues. Key issues identified at pick up and drop times include volume of traffic on the streets outside the school, issues around safety for students as a result of the volume of cars, parking behaviour and poor crossing points. During the engagement process, 17 workshops took place throughout the area. 120 students attended workshops and 329 attendees overall and 79 online comments have been received using online mapping. From the co-design and involvement process a set of plans have emerged aimed at addressing these issues.

ECO Stars fuel economy scheme

Newport joined the Eco Stars Scheme in 2018, the first area in Wales to do so. The scheme provides free advice to fleet operators on how to be more efficient with their fuel. The idea is simple, less fuel burnt, more money saved & less pollution generated. The scheme grades a company with a star rating of 1-5, followed by advice on how to improve their use of fuel. By the end of the 2018-



19, financial year over 17 companies that operate in Newport had become members, covering over 6,500 vehicles. It is too early to measure the success of this scheme but early feedback looks favourable.

Confirmation of funding for a second year is in place. The scheme will now expand its scope to include measures for supporting the taxi industry. With adequate funding Newport hopes to be able to continue supporting the scheme and expand upon its initial success. Measures relating to cost savings and fuel consumption reduction will be reported in the second year.

Looking ahead

In the coming year we plan to develop a **long-term, preventative, integrated** vision and plan of what success will look like. Alongside we will identify a suite of key indicators to measure **long-term** success. The results from *Sustainable Travel* engagement exercise that is currently underway will inform the **long term** plans.

We will also create a wider network of partners to help encourage wider **collaboration** and shape the long-term vision and plans. Improving the **involvement** of people with an interest in this intervention will also be key. The setting up of the network will support this and by alongside ensuring appropriate engagement activities take place.

More specific plans for this intervention includes:

- Developing a toolkit for all public and third sector organisations to use to create more sustainable staff travel plans.
- Reviewing and implementing the findings from the Gwent Fleet Review Study and the On Street Bike Hire Study.
- Finalising the Sustainable Travel SPG.
- Continuing the Safer Routes in Communities Project in St David's Primary and look for funding streams to expand this work to other schools.
- Delivery of infrastructure projects where funding has been secured.
- Expanding the ECO Stars Scheme to include other organisations and the taxi industry.

CHAPTER 4: SUSTAINABLE DEVELOPMENT PRINCIPLE

At the outset of the plan, we committed to work differently and work together with local communities towards the common goals and objectives set out in the plan. Before developing the plan with pledged to be:

- Ambitious
- Serious about working in partnership
- Firmly focused on people
- Focused on outcomes
- Not solely driven by data

We said we would achieve this by focusing on the sustainable development principle:

- **Looking to the long term:** Being aware of and addressing, the well-being of future generations whilst addressing the needs of the people we currently serve.
- **Prevention:** Exploring how to break cycles and dig deeper to better understand the causes and effects of key issues that people and communities face. Finding enabling solutions and intervening at the right time to prevent problems getting worse or arising in the future.
- **Taking an integrated approach:** Fully considering the connections between the well-being goals, the PSB well-being objectives and the well-being objectives of individual organisations. Taking steps which maximise the collective impact on the well-being goals rather than just meeting the objectives.
- **Collaborating with others:** Strengthening joint working across the city's public service. No single organisation is able to improve the economic, social, environmental and cultural well-being of Newport on its own. Taking a collaborative approach ensures that actions are complementary and therefore maximise the collective impact.
- **Involving people:** Developing solutions in partnership with local people and communities and ensuring they are involved in the decisions that affect them.

Examples of this approach are:

Looking to the long term



To move towards *Strong Resilient Communities* we are developing community hubs. This is a new way of working and will provide a new model for delivering place based services and community regeneration that will benefit future generations.

Strengthening community resilience and an increased focus on well-being should help to reduce health and social care issues over the longer term. For example through the integrated well-being networks approach which is being taken forward in Ringland.

To enable people to gain the *Right Skills* we are looking to the long-term sustainability of the city's economy, focusing on growth sectors within the city and the nature of the future

workplace. The Newport Futures Workshop in February provided useful insight on long-term skills issues for Newport and this will inform our *Right Skills* delivery plan in the coming year.

The intention is to ensure that young people leave school with the adaptable skills that will be required to navigate future employment challenges. The work that we are carrying out now, particularly around the development of sophisticated early identification, tracking and employability measures will make sure that we are providing young people with the best employability options possible.

Prevention



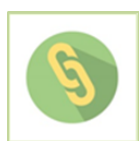
The five interventions of *The Newport “Offer”*, *Strong Resilient Communities*, *Right Skills*, *Green & Safe Spaces* and *Sustainable Travel* were chosen as preventative approaches to the main issues, challenges and opportunities facing Newport in the future.

Preventative approaches have been applied to support city centre management including creating a safer environment in the daytime, evening and night-time. The first city centre action day was held in October 2018 with a wide range of partners involved in tackling issues and engaging with the public.

We are also working with the Business Improvement District (BID) and other partners to improve the safety of the area in and around St Paul’s Walk, with a view to developing *Green and Safe Spaces* including a community garden that design out crime. Other areas of the city centre are also being considered for greening with multiple benefits for well-being.

Encouraging *Sustainable Travel* will reduce air pollution which is key to preventing many illnesses. The effects of both short and long-term exposure to various air pollutants and adverse health outcomes are now widely accepted. Short-term exposure can trigger symptoms such as eye, nose and throat irritation, headaches and nausea, leading to asthma, lung function effects, an increased dependency on medications and an increased risk of hospital admissions. Long-term exposure can cause coronary heart disease, cerebrovascular disease, heart failure and cancer. We are only in the first year of the Well-being Plan and there are lots of aspects of *Sustainable Travel* that we need to consider to enable changes in travel behaviour so as to improve air pollution. However, we have started to make changes that will help us move towards this goal.

Taking an integrated approach



One of our significant areas for development is making sure that the work of each intervention is integrated and complimentary to the other four interventions.

The Newport “Offer” is key to making this happen and should be *integrated* with the other ‘interventions’ as it the visible product of our collective activity. For example, *Green & Safe Spaces* have developed a Green & Safe “Offer” which will provide one part of the overall *Newport “Offer”*. In addition, *Right Skills* are developing a pledge between

employers and young people, which will be included in the “invest in Newport” section of the new destination website.

Collaborating with others



We now have a wide range of partners and community groups involved in the *Green and Safe Spaces Network* enabling joined up and collaborative working. Regular workshops have taken place with collaborative working, particularly successful for community groups, the housing associations and existing partnerships such as the Living Levels. The network now shares a Newport wide vision called the Newport Green & Safe Offer. This is a live delivery plan being delivered by partners.

The employer pledge is also good example of collaboration building a formal relationship between the city of Newport and the private sector. As mentioned earlier in the *Right Skills* section of this report employers will pledge to create sustainable, long-term relationships with schools and young people to help them make successful transitions into work through a range of activities such as work experience placements, workplace visits, curriculum enrichment, careers events and mentoring. The pledge will improve collaboration between the public and private sector as well as improving the employability opportunities for young people.

A key aim is to lay the foundations for a framework of collaborative partnership within service providers in Newport improving access to a range education and training opportunities and supporting progression.

Involving People



As part of *Strong Resilient Communities* the Mutual Gain project is an excellent example of the participation of local people in order to build ownership, empower them and increase their own abilities to participate and lead projects in the future. There has been a particular focus on young people’s participation but also intergenerational working for example through the provision of personal coaching.

Involvement of citizens and organisational partners has been a cornerstone of the work in Ringland and Alway to strengthen social capital and increase community resilience. The approach has been community led, with local people identifying their concerns, their strengths and assets and putting in place a participatory budgeting approach. For example, participatory budgeting is overseen by a community steering group who decide who can bid, funding limits and shortlist applicants. This empowers local people whilst also building their trust, self-confidence and skills. In this way, social capital increases and the likelihood for sustained improvements in well-being.

In the Pillgwenlly area a similar place based approach has included regular ‘action days’ where the local primary school Heddlu Bach (Mini Police) take part in activities like traffic speed checks; community litter picks take place and local people shadow council enforcement officers to build trust and confidence.

Sustainable Travel public engagement is also underway looking at a range of *Sustainable Travel* options including public electric charging points, clean air zones, fuel advice schemes, low emission taxi fleets, buses and cars, improving pedestrian and cycle routes and on street bike hire. The results will be used to develop a long-term vision and plan and shape how funding is used going forward.

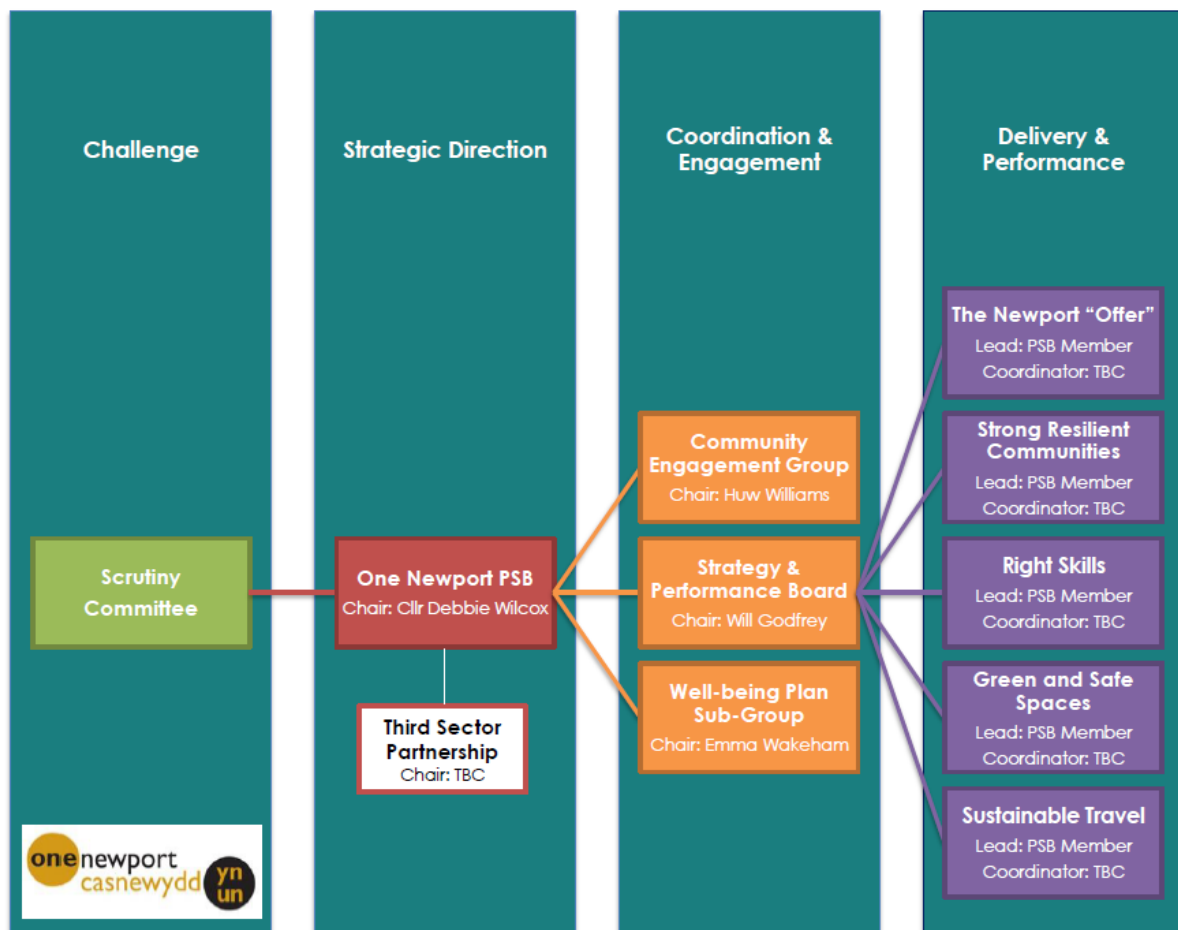
CHAPTER 5: PERFORMANCE, GOVERNANCE & ACCOUNTABILITY

Delivery & Performance Framework

When the Local Well-being Plan was published a [Delivery and Performance Framework](#) was developed setting out how we will manage delivery and performance. As part of the framework and to support, the function of the PSB and the delivery of the Plan a partnership structure was established which is detailed below. The roles and responsibilities are set out in the Framework.

Partnership Delivery Structure

This structure shows the governance arrangements for partnership delivery.



Measuring Progress




At this early stage of the Plan it has been difficult to measure real progress and outcomes. Some measures have been added in the appropriate section but these do not give a full picture of the work underway.

By the end of the second year of the Plan we would anticipate having performance measures across the interventions.

During the life of the plan, measuring well-being of Newport, as a whole is key, and with this in mind, we plan to review annually at the Thriving Places Wales Index for Newport.

The Newport index for 2019 is shown below and will give a baseline for a comparison in years to come.

LOCAL CONDITIONS	4.41	SUSTAINABILITY	4.89
Place & Environment	3.55	CO2 Emissions	4.91
Transport	4.91	Ecological footprint	5.93
Safety	2.31	Household recycling	5.33
Housing	3.28	Renewable energy production	3.39
Local	3.69		
Mental & Physical Health	4.78	EQUALITY	4.43
Healthy & risky behaviours	6.12	Health inequality	4.59
Overall health status	3.67	Income inequality	5.38
Mortality & life expectancy	4.34	Well-being inequality	4.26
Mental health	5.00		
Education & Learning	5.19		
Adult	4.52		
Children	5.85		
Work & Local economy	4.45		
Unemployment	4.28		
Good jobs	6.54		
Deprivation	2.72		
Local business	4.26		
People & Community	4.07		
Participation	3.86		
Culture	4.17		
Social isolation	4.47		
Community cohesion	3.78		

KEY	
High	
Medium	
Low	

Thriving Places Wales is based on Happy City's groundbreaking Thriving Places Index, which measures how well areas are doing at growing the conditions for equitable, sustainable well-being. Data Cymru have worked with Happy City, and the five Public Services Boards across Gwent, to adapt the tool for the different context and data available in Wales.

The design provides a robust reporting framework to support decision-makers in local areas to improve lives on the ground and to help shift the focus, place by place, towards measuring what matters.

The conditions included in the framework are what are shown to be most important for individuals, communities and areas to thrive. They define sustainable well-being as providing equal opportunities to thrive for present and future generations. Thriving Places Wales offers an alternative view of well-being compared to financial and deprivation-based indices.

Accountability

In order to assure democratic accountability there is a requirement for a designated local government scrutiny committee of the relevant local authority to scrutinise the work of the public services board.

In Newport, the scrutiny committee responsible for scrutinising the work of the PSB is Scrutiny Performance Committee – Partnerships chaired by Councillor Majid Rahman. There are nine members of the committee and to ensure consistency, the terms of reference of the Scrutiny Committee mirror those agreed by the PSB.

As part of its work during 2018-19, the Committee had the opportunity on the 9 January 2019 to scrutinise the [mid-year update](#), with the chair subsequently presenting the Committee's comments back to the PSB on the 13 March 2019.

This first Annual Report of the Well-being Plan was presented to the Scrutiny Committee on the 25 June 2019.

The [Office of the Future Generations Commissioner](#) has published the [Future Generations Framework for Scrutiny](#). This framework supports decision-making and scrutiny and is a series of prompts that could help anyone who is keen to ask questions about how a decision has been made. As we continue to work with the scrutiny committee we will use the framework as a toolkit for appropriate challenge and continuous improvement.

More Information

A number of supporting documents have been developed as follows:

[Community Well-being Profile \(Local Well-being Assessment\)](#)

[Newport's Well-being Plan 2018-23 \(English version\)](#)

[Newport's Well-being Plan 2018-23 \(Welsh version\)](#)

Well-being Plan Animation Video – [English](#) / [Welsh](#)

[Choosing Emerging Priorities](#)

[Response Analysis \(RA1\) – Understanding Outcomes](#)

[Response Analysis \(RA2\) – Linking Interventions to Outcomes](#)

Well-being Plan (Easy read version) – under development

For further information about the One Newport PSB, the Local Well-being Plan or partnership arrangements in the city please visit our website at

<http://onenewportlsb.newport.gov.uk>

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